

OUTCOMES

- · Increase working productivity and effectiveness
- · Be better at managing and creatively resolving issues at work
- · Be confident in helping the team to continuously improve
- · Have a common language for decision making and problem solving
- · Develop creative thinking to manage situations effectively

Systematic & Creative Thinking is an essential skill that dramatically enhances an individual's ability to deliver sustainable and measurable performance improvement.

Are you systematic & creative in your thinking?

Do you or your team members...

- · Spend most of the time fire-fighting rather than planning or preventing problems?
- · Spend a lot of time solving problems and not find the root cause?
- · Avoid making decisions, lack decision making tools or base decisions on emotions rather than facts?
- · Get stuck in yesterday's ideas or fail to put new ideas into action?







Creativity

Essential process in all steps to enable innovation & continuous improvement

DecisionKey success factor in information age



Potential

Key success factor in generating competitive advantage gaps

Problems

Fundamental hindering factors in day-to-day execution



Systematic & Creative Thinking

Beyond Problem-Solving & Decision-Making Skills

DPI's Systematic & Creative Thinking framework helps your people develop important skills that are necessary in effectively managing everyday situations at work. The program provides a set of systematic processes, complete with tools, templates and creative approach. The systematic processes and tools enables individuals to rapidly and objectively channel and evaluate relevant information, in order to initiate decisive actions that resolve problems and challenges that arise.

Who Should Attend?

All supervisors, junior managers, and first-time managers.

Creative Thinking

Key Learnings

- Remove blocks to creativity.
- How to generate new ideas creatively.
- Assess new ideas logically.
- · Implement new ideas successfully.

Decision Making

Key Learnings

- · Identify decision-making objectives.
- · Formulate selection criteria.
- Screen and compare alternatives.
- Evaluate decision risks.
- · Make the best-balanced choice.

Potential Problem Analysis

Key Learnings

- · Identify steps that are critical in ensuring success.
- · Identify high risks areas.
- Formulate preventive actions.
- · Formulate contingent actions.
- · How to modify plans.

Problem Solving

Key Learnings

- · Identify when there is a problem.
- · Describe clearly what the problem is.
- · Analyze available information to detect similarities or differences.
- Test possible causes to identify root cause.
- · Recommend appropriate action to address root cause.
- · Improve their discipline in problem solving and analysis.

For more information, please call 0 2728 0200 E-mail: info@pacrimgroup.com





