



AVENTIS
LEARNING GROUP

Brick by Brick: Building Effective Communication and Collaboration through LEGO® Serious Play® (LSP)

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Overview

Effective communication and collaboration are the cornerstones of successful teams and organizations. In today's fast-paced and interconnected world, the ability to adapt and thrive in dynamic environments is crucial. This interactive workshop on Effective Communication and Collaboration is designed to equip participants with the essential skills and strategies needed to excel in their professional and personal lives.

Throughout this engaging workshop, learners will dive into the fascinating world of communication and collaboration, exploring key concepts, practical techniques, and hands-on exercises using the LEGO® Serious Play® (LSP) methodology. The course offers a comprehensive and immersive learning experience, combining theory, real-world examples, and interactive activities to ensure a deep understanding and practical application of the concepts covered.

Here are just a few reasons why LEGO® Serious Play® is highly effective for working professionals:

- **Enhances Creativity:** By using LEGO bricks as a medium for communication, you can tap into your creativity and unlock new ideas and perspectives.
- **Fosters Collaboration:** LSP is a collaborative process that encourages participants to work together to solve problems and explore new ideas.
- **Improves Communication:** LSP provides a structured process for communication that ensures all participants have a voice and are heard.
- **Enhances Problem-Solving:** LSP is a powerful tool for problem-solving that can help you tackle complex challenges in a structured and effective way.

Learning Outcomes

Upon successful completion of the course, learners will be able to:

- Gain a comprehensive understanding of the key principles of dynamic communication.
- Identify the factors that contribute to communication breakdown and learn how to address them.
- Recognize the crucial role that dynamic communication plays in effective collaboration.
- Discover how LEGO® Serious Play® (LSP) can facilitate more seamless and effective communication flow.
- Learn how to apply LSP techniques to foster greater collaboration and cooperation among team members.
- Utilize LEGO® models as a tool for demonstrating empathy and active listening during communication.
- Develop the skills to create value and inspire action through effective communication, using LSP as a guide.
- Learn how to engage stakeholders more effectively and build stronger relationships through dynamic communication techniques.



Course Outline

Fundamentals of Dynamic Communication

- Principles of effective communication
- Active listening and effective questioning
- Nonverbal communication and clarity in conveying message

Overcoming Communication Breakdown

- Identifying common causes of communication breakdown
- Strategies for overcoming barriers
- Ways to improve communication

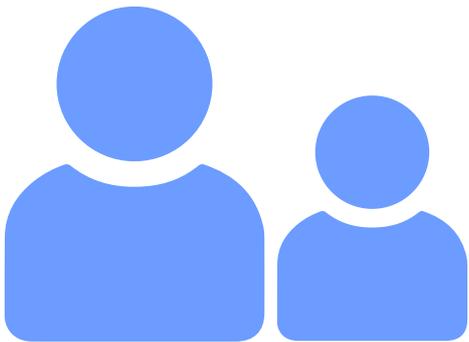
The Power of Collaboration

- Understanding the importance of collaboration in achieving goals
- Building trust and fostering open dialogue
- Valuing diverse perspectives and promoting a positive team culture

Creating Value and Action through Communication

- Using collaborative techniques to generate innovative solutions
- Developing action plans and communicating them effectively
- Harnessing the power of LEGO® Serious Play® (LSP) for collaboration

Who Should Attend?



- Professionals seeking to enhance their communication skills in the workplace, regardless of industry or job role.
- Team leaders, supervisors, and managers interested in fostering better communication and collaboration within their teams.
- Project managers responsible for coordinating and communicating with multiple stakeholders to ensure successful project outcomes.
- Sales and customer service representatives looking to improve their communication skills to better engage with clients and provide excellent service.
- Individuals involved in cross-functional projects or teams who want to enhance collaboration and communication between different departments.
- This course is designed to benefit individuals at various levels of experience and can provide practical strategies and techniques applicable to a wide range of industries and job roles

Course Details



1 Day
9.00am - 5.00pm



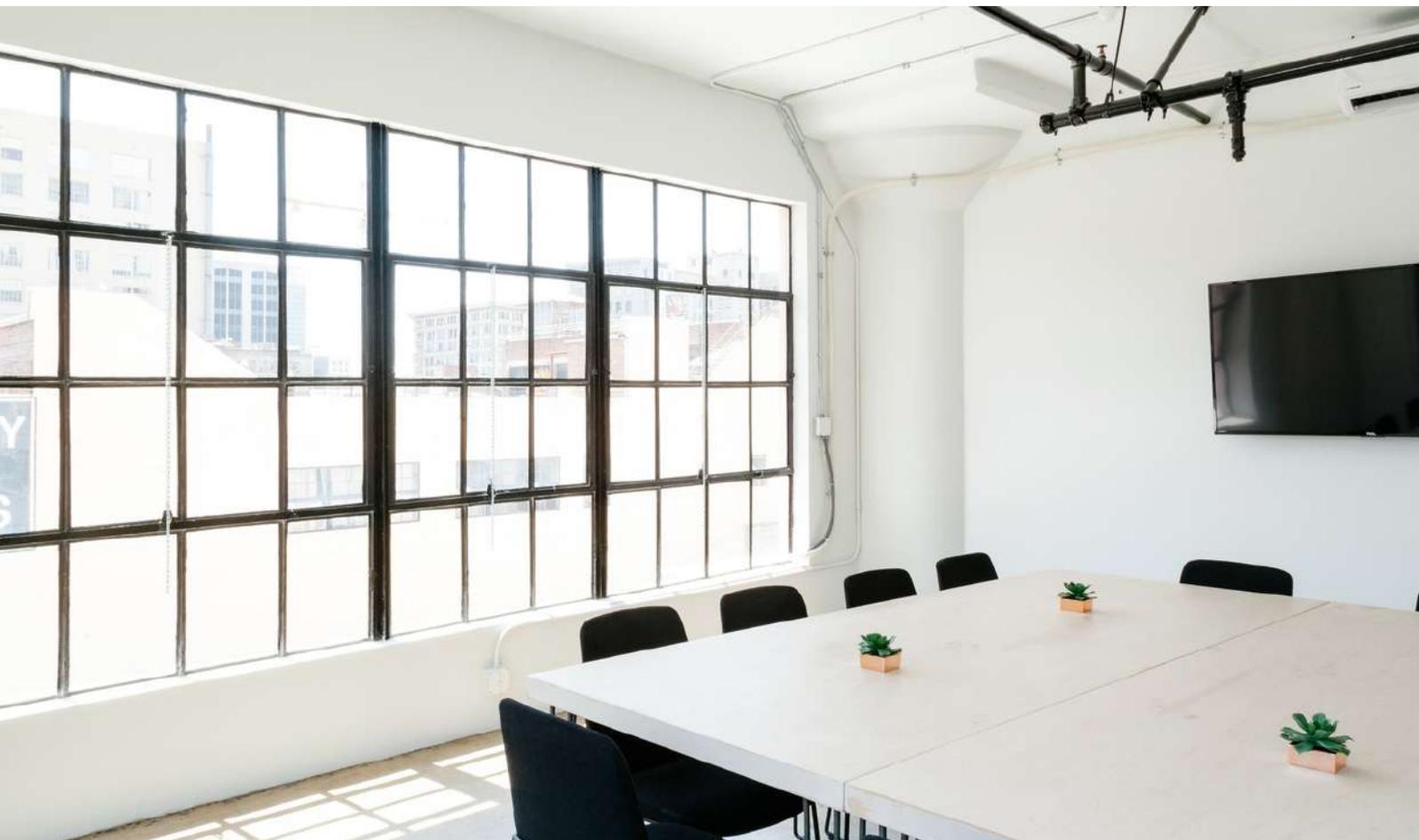
Classroom Learning @
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\$635 Before GST



Trainer's Profile



Mr Jason Yew

Jason is a process facilitator and a proponent of adult education who believes in lifelong learning whilst driving a culture of inclusion so that every person is granted an opportunity to demonstrate their very best version of themselves. He has designed and developed a range of programs aimed at helping individuals develop capabilities to be future-ready for work. His ability to connect with diverse groups and divergent thinkers is informed by his prior lives in engineering and banking. He is a creative and collaborative designer committed to partnering closely with clients to deliver their learning objectives.

Work has brought him to Shanghai (China), Chennai (India), Toronto (Canada) and Singapore. A huge part of his work involves facilitating and navigating important workplace conversations amongst thought leaders, business leaders and high performing teams. In turn, this helps build greater levels of trust, understanding, connection and psychological safety. His insightful programmes increase a learner's experience using various methods that are often coupled with Bikablo® visual techniques.

Academic and Professional Qualifications / Credentials

- Accredited Microlearning Instructional Designer, Gnowbe
- Certified Facilitator of Lego® Serious Play® Method and Materials
- Certified trainer & developer WSQ – Advanced Certificate in Training & Assessment (ACTA)
- Certified Virtual Facilitator, INIFAC
- Certified GroupMap Facilitator
- Master of Science, Psychology – London Metropolitan University (Current)
- Bachelor of Arts (Business Mathematics & Economics) – York University, Toronto, Canada
- Diploma in Mechanical Engineering – Ngee Ann Polytechnic, Singapore