

**About Thành**

With 9 years of experience in multinational companies like Samsung, Shopee and Dai Viet Group, Thành brings a wealth of practical knowledge to his role as a Learning & Development Specialist and a Training professional.

His work philosophy is: "My goal is to empower individuals to apply new skills effectively, boosting their productivity and achieving better results in both life and work."

**Certifications:**

- SHRM Certified Professional
- Customer Engagement (IBM Training)
- Project Management (Google Training)
- Data Science Lab (WorldQuant University)
- AI for Professional Trainers (LearnWorld)

**Courses Offered:**

- Coaching
- Enhancing Communication Skills
- Customer Service
- Improving Presentation Abilities
- Leading Change Effectively
- Understanding Situational Leadership
- Enhancing Self-Management
- Fostering Team Collaboration

**Extensive Training Experience:**

Thành has a proven track record in designing and delivering a wide range of training courses and programs, covering technical skills, soft skills, and leadership development. He excels in delivering training both online and in person. Some of his notable achievements include:

- Designing and organizing a 6-month leadership program for 40 leaders at Dai Viet Group
- Creating and conducting ~70 training courses and programs for Samsung, Shopee, Dai Viet Group with a total of 21,000 participants and 1000+ training hours.
- Conducting AI for teaching series for 150 teachers in high schools in Hanoi and Ho Chi Minh City with average post-training feedback of 9.3/10.

- Serving as a freelance trainer and mentor for organizations such as:
  - 2030 Youth Force Vietnam
  - Nexus Vietnam
  - Samsung Innovation Campus Vietnam (training over 200 students in 6 core skills)

### What Sets Thành Apart:

1. **Instructional Design Focus:** Thành doesn't just deliver training; he designs learning experiences for optimal outcomes.
2. **Fact-Based + Experience-Rich:** Courses blend the latest research with real-world insights from Thành and participants.
3. **Interactive and Applicable:** Creative activities and tools ensure participants can practice and apply skills immediately.
4. **Energy and Engagement:** Thành creates a safe, energetic environment where learning flourishes.

### Impact and Testimonials

- **Average Course Rating:** 4.7/5
- **Net Promoter Score (NPS):** 9.2
- **Training hours:** 1000+ (\*) Based on 200 participants from the last 10 courses

### Participant Feedback:

- "After attending 3 training courses from Thành, I felt very happy and excited. I learned a lot from him. He has a talent for connecting people, creating a fun, pleasant, and harmonious class atmosphere. His teaching method is easy to understand, visual, and flexible, which helps everyone absorb the knowledge well. He is very passionate and motivates all the participants. The knowledge I gained will help broaden my horizons in the future!" - Tùng, student from Samsung Innovation Campus Program.
- "Thank you so much for the engaging online workshop yesterday. Our department really enjoyed the online and offline chats and laughs. I liked the extra guide of the blue hat and tips of starting with the white hat facts to lay the foundation (rather than the green hat ideas starting and going off track). My team applied the 6 thinking hats in a meeting this morning about a decision to go ahead with a project." - Eric, Manager, Career Development and Employment
- "2 workshops AI for Teaching received a very high satisfaction rate from high school teachers. Over 90% were extremely satisfied with the workshop experience. Teachers were excited with new knowledge like prompts and learning how to use AI to create interesting lessons for students. Some teachers verbally shared that they have joined several AI trainings but this one was the most useful and effective workshop." - Phuong Trinh, Partnership Manager,